

# Arman Aleksandr Avetyan

 arman.avetyan@ysu.am

 ID

## Faculty of Economics and Management

Chair of Management and Business

Lecturer on an hourly basis

## Education

<b>Institution</b>	Russian-Armenian University
<b>Faculty</b>	Economics and business
<b>Date</b>	2019 - 2021
<b>Degree name</b>	Applicant

<b>Institution</b>	Russian-Armenian University
<b>Faculty</b>	Economics and business
<b>Date</b>	2017 - 2019
<b>Degree name</b>	Masters

<b>Institution</b>	Russian-Armenian University
<b>Faculty</b>	Economics and business
<b>Date</b>	2013 - 2017
<b>Degree name</b>	Bachelor

## Scientific Rank/degree

<b>Institution</b>	MOD of RA NDRU
<b>Date</b>	2023
<b>Degree name</b>	Associate professor
<b>Specialty</b>	Economic sciences

<b>Institution</b>	Russian-Armenian University
<b>Date</b>	2021
<b>Degree name</b>	Candidate
<b>Specialty</b>	Economic sciences
<b>Scientific Supervisor</b>	Suvaryan A. M.
<b>Research Topic</b>	THE ISSUES “SMART CITY” AND THE PROBLEMS OF URBAN MANAGEMENT STRATEGY OF THE XXI CENTURY (ON THE MATERIALS OF THE YEREVANCITY)

## Language skills

Հայերեն Russian English

## **Work experience**

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<b>Institution</b>	Saint Petersburg Politechnic University aft. Peter the Great
<b>Period of time</b>	2023 till now
<b>Rank/degree</b>	Lecturer

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<b>Institution</b>	Russian-Armenian University
<b>Period of time</b>	2021 till now
<b>Rank/degree</b>	Ass. Prof.

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<b>Institution</b>	National Defense Research University MoD RA
<b>Period of time</b>	2018 till now
<b>Rank/degree</b>	scientist-analyst

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## **Scientific interests**

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- Urbanistics
- Public Administration
- Management

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## **Publications**

### *Article*

**Improving the Competencies of Municipal Employees: The Case of Armenia**  
Svetlana Baghdasaryan, Arman Avetyan, Goharik Martirosyan

Croatian and Comparative Public Administration 2025 455-480

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### *Article*

**General principles and potential organizational gains of Customer Relationship Management System implementation for Municipal Government structures in Armenia**  
Arman Avetyan, Goharik Martirosyan, Svetlana Baghdasaryan

Acciones e Investigaciones Sociales 2025 135-153

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